



Forgot User ID, Forgot Password

Employee Self Service

Step 1. Using Forgot User ID

Enter <http://www.employeeselfservice.omb.delaware.gov/> in your browser address bar.

Step 2. Select Returning User/Employee Self Service Login

<p><i>Returning User</i></p> <p>If you have already registered please select the button below. Also challenge questions & answers using Manage My Information.</p> <p>Employee Self Service Login</p>	<p><i>Returning eSTAR User</i></p> <p>eSTAR Employee Login.</p> <p>After accessing Employee Self Service, click on 'DE-SSO' on the right hand corner of the screen to access the Tiles page. Then select the eSTAR Tile.</p> <p>eSTAR Employee & Manager Login</p>
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Step 3. Select **Forgot User ID** (User ID is your 6 digit Employee ID)

Welcome to State of Delaware Single Sign-On (DE-SSO)

Please Sign In With Your DE-SSO User Id

* User Id:

* Password:

[New User Registration](#)

[Forgot User Id?](#)

[Forgot Password?](#)

[Contact Us](#)

[Help](#)



Step 4. Enter an email address and then hit **Submit**. An email will be sent instructing you to contact your Human Resource Department to receive your User ID

Forgot User Id

▲ Please identify yourself * Required field.

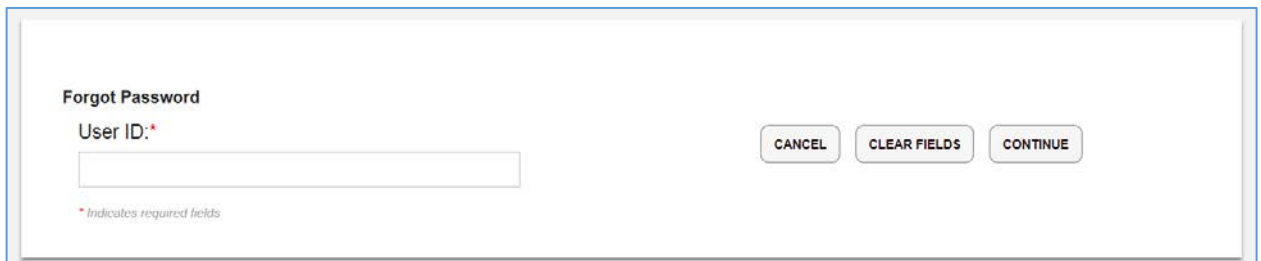
* E-mail Address State of Delaware Employee Services - enter work email address established when registering your account
Public Services - enter personal email address

Step 1. Using Forgot Password



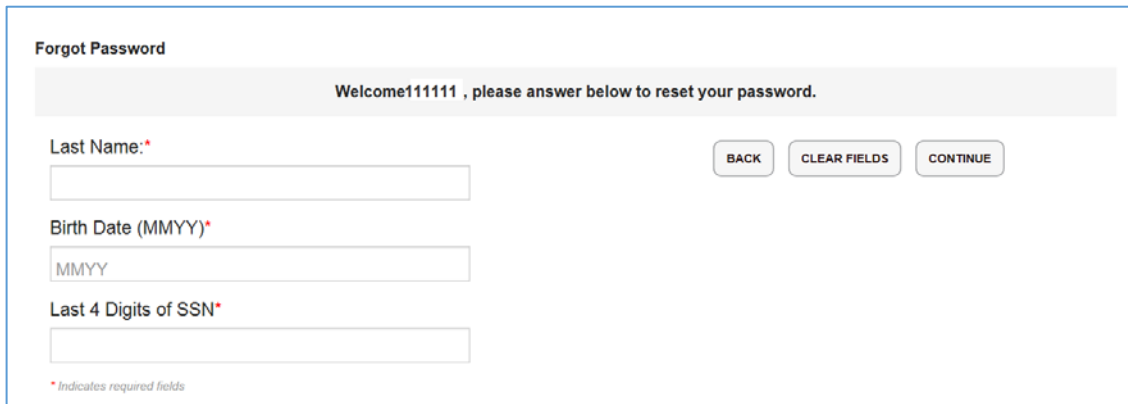
Select **Forgot Password**

Step 2.



Enter your **User Login**, (6 digit Employee ID number) then select Continue

Step 3.



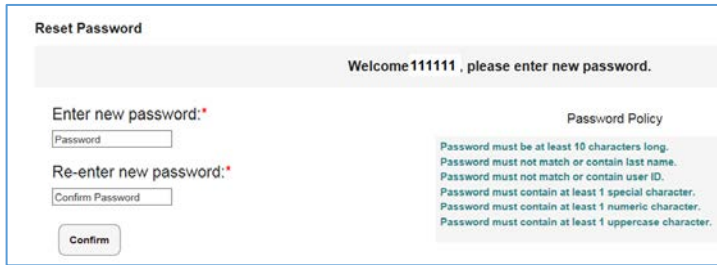
Line one, enter your **Last Name**.

Line two, enter the **two digits of your birth month, last two digits of your birth year** (**no characters between, do NOT use a dash (-), slash (/) or space.**)

Line three, **enter the last 4 digits of your Social Security Number.**

Click Continue.

Step 4. Create a new password following password policy and **re-enter** the password for validation. Click Confirm.



Reset Password

Welcome111111 , please enter new password.

Enter new password:*
Password

Re-enter new password:*
Confirm Password

Confirm

Password Policy

- Password must be at least 10 characters long.
- Password must not match or contain last name.
- Password must not match or contain user ID.
- Password must contain at least 1 special character.
- Password must contain at least 1 numeric character.
- Password must contain at least 1 uppercase character.

Step 5. Final message stating you were successful.

Congratulations! Your password has been successfully reset.
Please [click here](#) to access your Identity console.

If you have any questions please contact your Human Resources or Payroll Office